Cycle tourism "Made in Germany" -Germany's recipe for success

Louise Böhler – Product Manager Tourism





About ADFC

- •* 1979
- > 160,000 members
- HQ in Berlin
- 16 state associations
- 700 regional/local groups





The aim

"To make more people bike more often."



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1. Market research/ Target group



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Market research: ADFC bicycle travel analysis

The world's largest long-standing survey on cycle tourism:

- examines the travel behaviour of German cycle tourists
- identifies trends in cycle tourism

Questions on

- $\checkmark\,$ the duration and type of the last cycling tour
- ✓ the most popular cycle routes and regions in Germany and abroad

The bicycle travel analysis is a representative survey.



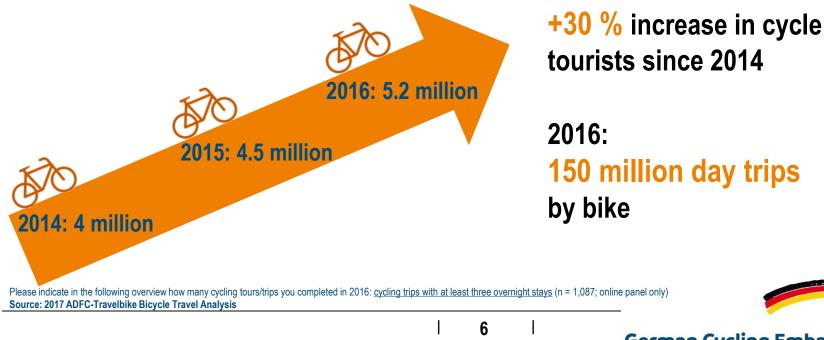




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Development of German cycle tourism

Cycle tourism, a holiday segment experiencing dynamic growth!



Target group

Know your target group.

- Cycling trips with 4–7 overnight stays were most popular.
- Partner the most popular travel companion
- 88% of cycling trips organised entirely independently
- Internet as the #1 source of information before the cycling trip
- Signposting most important during cycling trip
- Cycle tourist's motives: experience nature, do sport, helth, relaxation etc.







Cycling tourists want ...

- Ø 50-65 km per day
- tour comprising 4 to 6 stages
- Ø 9 holiday days of which 7 cycling days
- point to point tours with changing accommodation (74%)
- calm riding, nice breaks, good wine, cultural highlights
- good hotels, family owned, rural style
- interesting nature, cultural-heritage
- QUALITY !

















2. Marketable products



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Long-distance cycle routes









- Beside scenic rivers
- Along former railway lines
- Through varied countryside
- Combined with interesting sights (museums, castles, churches)

Recipe of success

- Every long-distance cycle route is a marketable product and a brand.
- Every long-distance cycle route has a dense network of hotels, restaurants and sights (POIs at least every 30 km).
- Every long-distance cycle route is developed and managed by an "operator".





3. Route operator



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A successful cycle route needs someone who takes care of all important processes.



The route operator ...

is responsible for:

- developing the route
- building and maintening infrastructure
- mediating between main POIs
- safeguarding quality
- marketing
- ... and economic success

A route operator is <u>not</u> the same as a tour operator selling packages!











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4. "Dramatization" – product development



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listening experience via smartphone Put landscape in the limelight

Source: www.park-der-gaerten.de





Source: ADFC



5. Corresponding services



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Criteria for bett+bike businesses

- ✓ cyclists welcome
- \checkmark stay for one night
- ✓ secure bicycle storage
- \checkmark drying facilities for clothes and equipment
- ✓ tools for minor repairs
- ✓ information on local destinations
- ✓ A hearty cyclists' breakfast







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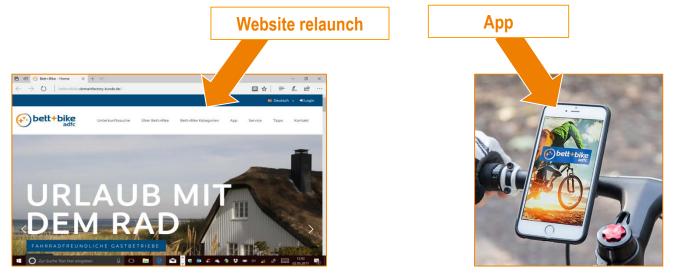
Bett+Bike hosts



1995–2017: increase from 216 to 5,800 cyclist-friendly hosts in Germany

Also in Belgium (40), Denmark (100), Luxembourg (85), Austria (270)

9 regional managers, 120 inspectors















Source: ADFC



6. Relieable quality



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ADFC assessment system

The cycle route is divided into 50 km units

Criteria:

- ✓ comfortable, navigable surface
- ✓ signposting
- \checkmark routing
- ✓ traffic safety
- ✓ tourist infrastructure
- ✓ public transport links
- ✓ marketing



Stars	Points
5	91-100
4	76-90
3	61-75
2	46-60
1	31-45
0	30











7. Communication



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Professional service for the media



Crossmarketing: cycle routes for breakfast



Nestlé Cereals with different routes and route-information



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8. Trends



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E-Bike assistance (EPAC)

- E-Bike: pedal assistance up to 25kph
- 15% of sold bikes in Germany are E-Bikes
- 3 mio E-bikes sold (605.000 in 2016)
- up to 80% bought due to cycling holidays/trips
- keeps (elder) couples on bikes !
- but also interesting for families, travel groups...

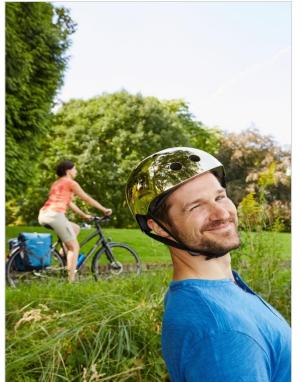








Thank you for your attention!



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